

13th November 2024

Dear Valued Customer,

Diltiazem CD 120mg Capsules - Shipment delay, stock dating impacted

Please be advised that due to port strikes in Canada, Clinect's shipment of Diltiazem CD 120mg capsules has been delayed. While we have received a limited supply of fresh stock, this will be insufficient to cover demand until the sea freight container arrives.

Our shipment is due in New Zealand mid-January and there is enough stock in total however some of this stock is now very short dated. The available stock is as follows:

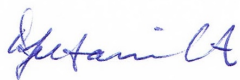
HCL Material	Material Description	PharmaCode	Batch Expiry Date
1178567	Diltiazem CD Caps 120mg 500s (Clinect)	2648172	31/01/2025
1178567	Diltiazem CD Caps 120mg 500s (Clinect)	2648172	31/05/2026

Clinect recognises the inconvenience to patients, pharmacies and wholesalers alike. We encourage pharmacies to continue to use the January 2025 dated stock where they can, to ensure there will be sufficient supply until the May 2026 stock flows into the supply chain. If there are individual cases where the May 2026 stock is needed immediately, please make this request to your wholesaler.

Pharmacies with remaining stock, including part containers, of Jan 2025 dating that was purchased from Aug 2024 onwards, should return remaining stock to their wholesalers for a credit by 14th February.

For any further information please contact Bronwyn at Clinect directly on mobile: 021 304 521 or email: bronwyn.hamilton@clinect.com.au .

Yours sincerely,



Bronwyn Hamilton
ANZ Business Manager